

### WHAT HAPPENS IF I NO LONGER NEED MY SEASON TICKET?

If you no longer need your season ticket you may apply for a refund, providing your season ticket is still valid. The refund will be calculated from the date that the season ticket is handed back to the County Council. The refund will be the price paid for the season ticket less the price for the period in which the season ticket has been available less a 10% handling charge.

### WHAT HAPPENS IF THE BUS BECOMES FULL?

School buses are generally provided for students that are entitled to free home to school transport. Season tickets are sold where seats are available. However, should those seats be required for entitled students, the season ticket may be withdrawn. If this happens a refund will be given for the balance of the journeys which are not taken.

### WHAT HAPPENS IF I LOSE MY SEASON TICKET?

You should take care of your Season Ticket, but if you do lose it contact the County Council on (01772) 534588. They will be able to issue you with a replacement pass at a cost of £15.00. If your season ticket has been stolen and you are able to supply a crime number a replacement season ticket will be issued free of charge.

### NOTES

Please note that these conditions may be amended, added to or revoked at any time and without prior notice, by the County Council.

Strategic Planning and Transport,  
Environment Directorate, Lancashire County Council,  
P.O. Box 100, County Hall, Preston,  
Lancashire PR1 0LD.

### FARE INFORMATION

Child/student fares on Lancashire County Council school bus services.

	Single	Return
0-3 miles .....	£1.10	£2.00
3-8 miles .....	£1.60	£3.00
8+ miles .....	£2.10	£4.00

*As of September 2010.*

**Please note these fares may be subject to review and these mileages are for guidance only. Some journeys may vary.**

## **SAFER TRAVEL**

### **GOOD BEHAVIOUR - TAKE IT ON BOARD**

Reducing anti-social behaviour on public transport in Lancashire –  
**Hotline 0845 053 0040** or visit [www.safertravelunit.co.uk](http://www.safertravelunit.co.uk)

**Travel Pass Enquiries**  
School Traveline **01772 534588**  
Open Mon-Fri 9am to 5pm  
[schooltransport@lancashire.gov.uk](mailto:schooltransport@lancashire.gov.uk)



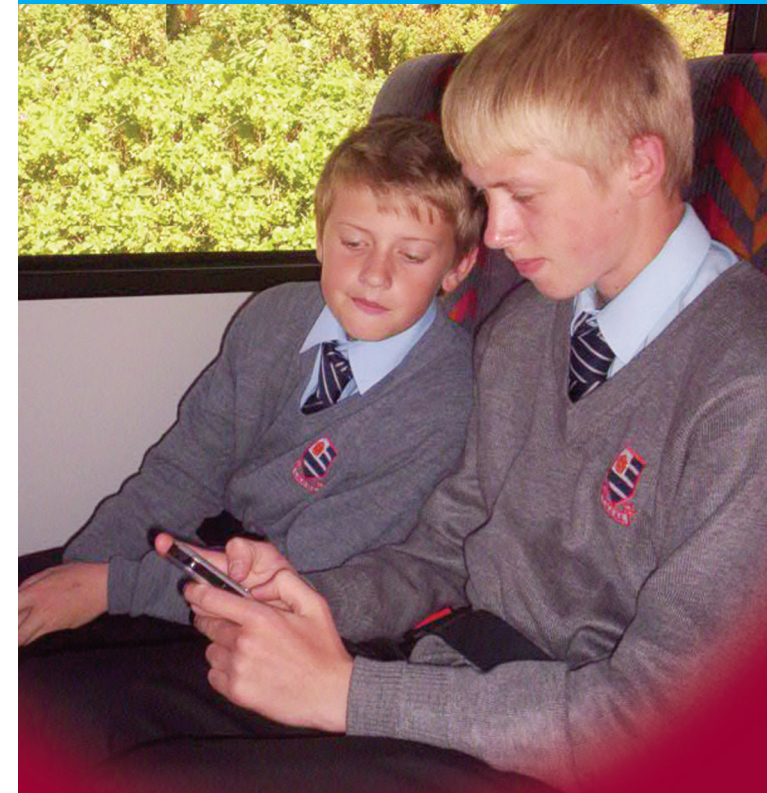
**traveline** [www.traveline.info](http://www.traveline.info) **0871 200 22 33**



These services are part of the County Council's commitment to integrated transport and the national Travelwise campaign. Travelwise encourages people to use their cars less and promotes the use of public transport, walking and cycling.

# season tickets

For use on Lancashire County Council School Bus Services



**traveline** [www.traveline.info](http://www.traveline.info) **0871 200 22 33**



# school bus season tickets

useful information from lancashire county council

## LANCASHIRE COUNTY COUNCIL SEASON TICKETS

**Do you struggle every morning finding change for your child's bus fare?**

**Do you want to save money?**

**Do you want to avoid your child losing their bus fare at school?**

Then consider purchasing a season ticket for your child. This leaflet details the information you may need.

If you or your child regularly uses a school bus, operated on a contracted basis on behalf of the County Council, you may wish to purchase a season ticket for that service.

Please note that this is subject to there being space on the bus.

## HOW LONG IS THE SEASON TICKET VALID FOR?

Season tickets may be purchased for a term or an academic year. They may be purchased after the start of a term for the remainder of the term or academic year.

## HOW MUCH WILL MY SEASON TICKET COST?

Season ticket prices are based on the daily fare (i.e. return fare) multiplied by the number of school days for which the ticket is valid. A 20% discount is then deducted.

Season tickets may be purchased for a.m. or p.m. only journeys. In this case the price will be based on the

single fare multiplied by the number of school days for which the ticket is valid. A 20% discount is then deducted.

**If you attend a tertiary college you should contact the college first as many establishments organise their own transport.**

## HOW CAN I PURCHASE A SEASON TICKET?

If you wish to purchase a season ticket please contact the County Council direct on (01772) 534588.

You can pay by cheque, postal order and credit/debit card. If you purchase a season ticket for the full academic year you may also pay by direct debit. Payment by Direct Debit will allow you to pay in 10 monthly or 40 weekly instalments.

You will also need to provide a passport style photograph of the person for whom the season ticket is required.

County Information Centres and Bus Operators are no longer able to issue season tickets.

## WHAT IF MY DIRECT DEBIT PAYMENT FAILS?

If you cancel your direct debit you should contact the school travel line on (01772) 534588 and make alternative arrangements to pay for the season ticket within five working days of cancelling your direct debit. The balance of your season ticket may become due immediately.

If you cancel your direct debit and fail to contact the school travel line and make alternative arrangements you will be

charged an administrative fee of £15.00. This will be added to your account, which will be recovered from you.

If your direct debit fails because you have insufficient money in your account and you fail to contact the council within five working days to make an alternative arrangement an administration fee of £15.00 will be added to your account each time that this happens. This will be recovered from you.

The Council also reserves the right to confiscate the season ticket where payment has not been made.

## WHAT DOES MY SEASON TICKET ENTITLE ME TO?

Your season ticket entitles you to one return journey per day between the stops detailed on the season ticket and between the dates shown on the season ticket, on school/college days only. If the service detailed on the ticket can not be used you may travel on any service operated under contract to Lancashire County Council between the points detailed on your season ticket.

## SEASON TICKET MISUSE

Your season ticket will be withdrawn if used by any other person or if the pass is mutilated, damaged or misused in any way. Misuse and/or fraudulent use of season tickets is treated very seriously. Consideration will be given to prosecution and/or recovery of any lost revenue. If a ticket is found to have been used after its expiry date, or outside its validity, the county council will take steps to recover the lost revenue. This calculation will assume that full use has been made of the ticket from its expiry date or outside its validity.